

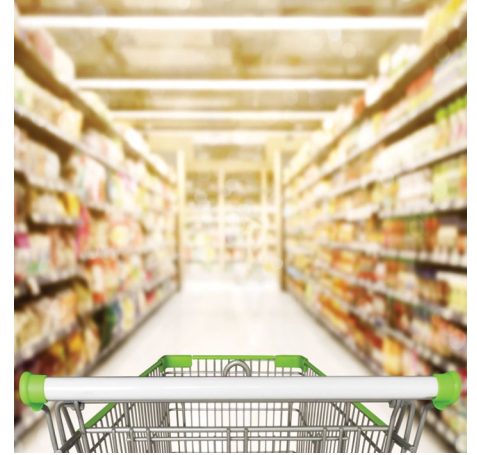


Success Story

SUSE Linux Enterprise Server for SAP Applications

CarrefourSA

To stay on top of Turkey's competitive food retail market, CarrefourSA must offer great value and a seamless shopping experience. To power super-fast transactions and up-to-the-minute insights into its operations, the company deployed SAP solutions running on SUSE® Linux Enterprise Server for SAP Applications—providing a high-performing, ultra-reliable platform to help lift its operations to new heights of success.



Overview

Grocery retail chain CarrefourSA began operating in Turkey in 1993; today, 500,000 people shop at 615 CarrefourSA store locations and its e-commerce site every day. CarrefourSA is a joint venture between Sabanci Holding and Carrefour.

Challenge

CarrefourSA is a giant in Turkey's retail food market. The company's extensive operations bring with them huge transaction volumes and large amounts of data, which CarrefourSA must manage effectively to keep its business running smoothly.

“We find SUSE Linux Enterprise Server for SAP Applications to be the ideal platform for supporting our business-critical SAP environment; it delivers the performance, reliability and security we need to run at our best.”

NAMIK KURUCA

IT Operations Manager
CarrefourSA

Previously, CarrefourSA relied on multiple business systems to manage different aspects of its operations. As the company pursued an aggressive expansion program—aimed at growing its market presence and customer base—slow performance and poor integration with existing applications threatened to put the brakes on growth.

To solve the challenge, CarrefourSA decided to refresh its entire enterprise application landscape, introducing an integrated suite of SAP ERP solutions, together with SAP Business Warehouse (BW) powered by SAP HANA for ultra-fast analytics and reporting.

Namik Kuruca, IT Operations Manager at CarrefourSA, explains, “We knew that SAP solutions could help us keep pace with ever-growing business volumes, and provide the deep insight we require to support smarter sales, distribution and stock management strategies.

“Once we made the decision to deploy SAP, our attention immediately turned to finding the right server platform to support it. We were going to be running the entire business on SAP applications, so it



CarrefourSA at a Glance:

Grocery retail chain operating more than 615 hyper-, super-, gourmet and mini-market stores throughout Turkey.

■ Industry and Location

Retail, Turkey

■ Product and Services

SUSE Linux Enterprise Server for SAP Applications

■ Results

- + Delivers consistently high levels of performance for even the most demanding SAP workloads.
- + Zero downtime since deployment means business-critical SAP applications stay up and running around the clock.
- + Provides a reliable platform to support constantly growing operations at CarrefourSA.

“SUSE Linux Enterprise Server for SAP Applications was our first and only choice. We required an enterprise-class operating system that was certified by SAP, and SUSE was the only provider that we trusted to support our critical SAP systems.”

NAMIK KURUCA

*IT Operations Manager
CarrefourSA*

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was critical to select an operating system that could deliver the very best performance, reliability and availability.”

Solution

To serve as its strategic operating system for the new SAP ERP and SAP HANA solutions, CarrefourSA chose SUSE Linux Enterprise Server for SAP Applications.

“SUSE Linux Enterprise Server for SAP Applications was our first and only choice,” notes Namik Kuruca. “We required an enterprise-class operating system that was certified by SAP, and SUSE was the only provider that we trusted to support our critical SAP systems.”

Working together with teams from SUSE and SAP, CarrefourSA made the move to a single instance of SAP ERP running on SUSE Linux Enterprise Server for SAP Applications. Today, the company uses SAP solutions to manage nearly every aspect of the business, from financials and sales to inventory and warehouse operations.

In addition, CarrefourSA deployed two SAP BW on HANA appliances—one with 25 TB of memory, and the other with 8 TB of memory. Both SAP HANA systems run on SUSE Linux Enterprise Server for SAP Applications.

Namik Kuruca recalls, “This project was a huge undertaking for CarrefourSA, involving many moving parts and complicated processes. We also continued to acquire and integrate new companies

during the implementation, which added another layer of complexity. Thanks to the dedication of the project team, we completed a successful rollout of the SAP and SUSE solutions.”

Kuruca adds, “We have enjoyed smooth, reliable performance from SUSE Linux Enterprise Server for SAP Applications ever since it has been in production. The system has definitely met our expectations.”

CarrefourSA counts on BIMSA—a leading IT services company based in Turkey—to provide day-to-day management of its SAP and SUSE environment. This helps the company keep the solutions running smoothly around the clock, while freeing up in-house IT teams for more strategic work.

Results

By choosing SUSE Linux Enterprise Server for SAP Applications, CarrefourSA can take advantage of an operating system that is optimized to consistently deliver high performance for SAP applications.

“We have a very large SAP environment and manage huge volumes of transactions,” notes Namik Kuruca. “SUSE Linux Enterprise Server for SAP Applications delivers excellent performance for our SAP workloads; we’ve never experienced any issues even during times of peak demand.”

With SAP and SUSE solutions driving its business processes, CarrefourSA has the solid foundation it needs to stay on track for success in a competitive market.

Namik Kuruca concludes, “SAP solutions are indispensable to operations at CarrefourSA—as we continue to grow, we rely more and more on SAP to optimize our processes, drive well-informed decisions and shape a better customer experience. Equally, we find SUSE Linux Enterprise Server for SAP Applications to be the ideal platform for supporting this business-critical SAP environment; it delivers the performance, reliability and security we need to run at our best.”