

Register Your Systems With The New
SUSE[®] Customer Center

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Agenda

Introduction

What is SUSE® Customer Center (SCC)?

SUSE Customer Center – demo

Roadmap

Questions and Answers

What is SUSE® Customer Center (SCC)?

SUSE® Customer Center

Your Subscription Management In One Place

1.
 - Full access to previous account information
2.
 - Subscription Management, Account Management, Role Management
3.
 - Improve the registration flows and usability
4.
 - New and fresh UI aligned with the SUSE brand
5.
 - Easy to debug, clear error messages
6.
 - Continues integration of customers' feedback

SUSE® Customer Center

Medium and Long Term Goals

1.
 - Full integration with current/new support tools
2.
 - APIs for partners and customers
3.
 - Full Integration with the SUSE e-shop
4.
 - Marketing & Communication platform
5.
 - Continues integration of customers' feedback

Demo

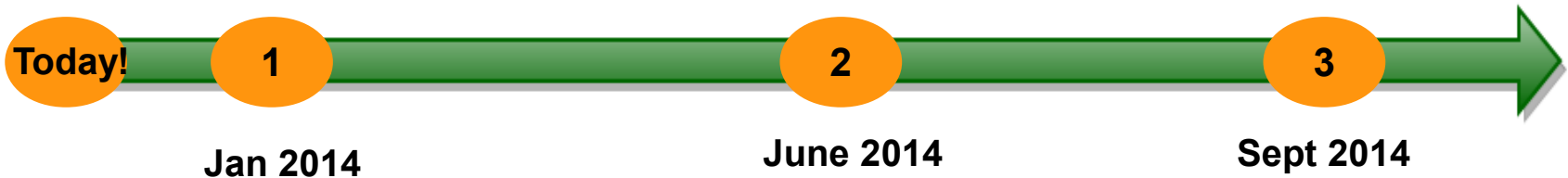
Demo

Topics:

- scc.suse.com
- Why resregister?
- How to register?
- How to migrate?
- What if?
- ...what else?
- How to integrate?

Roadmap

SCC High Level Roadmap



Today: SCC Beta1 is live!

Phase 1 is focused on improving the registration experience and enabling systems to be migrated to SCC.

Phase 2 is focused on bug fixing, registration edge cases and customer experience

Phase 3 will be focused on the complete integration with support tools; providing solutions based on the customer behavior and being ready for SLE 12!

Question and Answer

Visit the new
SUSE® Customer Center!
scc.suse.com

Thank you.





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