



SUSE® Customer Center Roadmap

What's next?

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Agenda

Happy birthday!

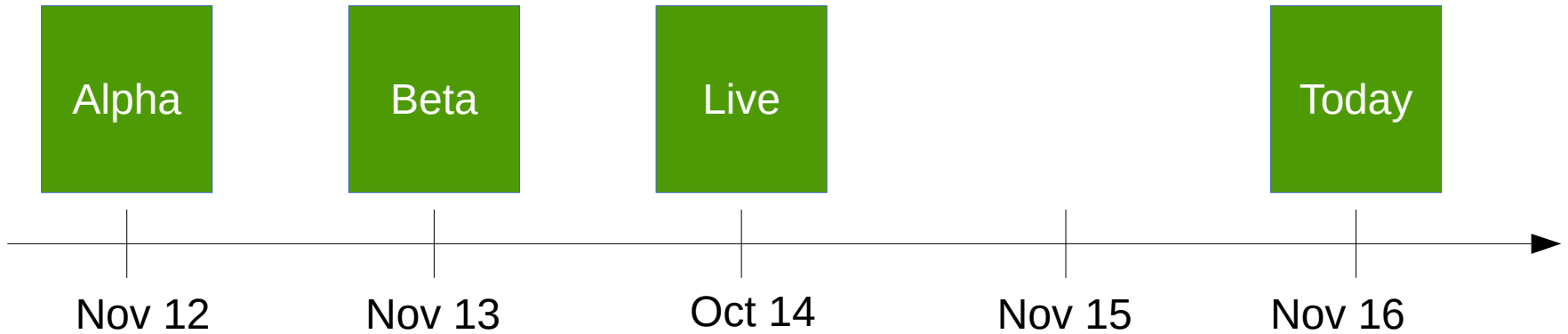
Looking back

Looking ahead

Discussion

Happy birthday!

Happy birthday!



SUSE® Customer Center by numbers

	2016	2014
Users	240,000	160,000
Organizations	300,000	220,000
Unique visitors	700 / day	170 / day
Average response time	219 ms	N/A

Thank you!

Looking back

Patch Finder

- Advanced search capabilities
- Sortable results
- Details with full references (Bugzilla, CVEs)
- Direct downloads for packages your entitled to

Patch Finder

Dashboard Organization Subscriptions Systems Support **Patches**

Patches

Search for SUSE patches [Switch to quick search](#)

Quick search

Product

Version

Arch

Only security patches

Severity


Date from

Date to











[Show less options](#)


Patch Finder

1890 results found

 Warning, many results found

We recommend that you use the [Advanced Search](#) to filter the results list.

Severity	Patch name	Product(s)	Arch	Release date	Download
important	Security update for openssl	• SUSE Linux Enterprise Server 12 SP1 More	x86_64	Sep 27 2016	
important	Security update for openssl	• SUSE Linux Enterprise Server 12 SP1	s390x	Sep 27 2016	
important	Security update for openssl	• SUSE Linux Enterprise Server 12 SP1	ppc64le	Sep 27 2016	
low	Recommended update for mutt	• SUSE Linux Enterprise Server 12 SP1 More	x86_64	Sep 26 2016	
low	Recommended update for mutt	• SUSE Linux Enterprise Server 12 SP1	s390x	Sep 26 2016	
low	Recommended update for mutt	• SUSE Linux Enterprise Server 12 SP1	ppc64le	Sep 26 2016	
moderate	Security update for apache2-mod_nss	• SUSE Linux Enterprise Server 11 SP4 More	x86_64	Sep 16 2016	
moderate	Security update for apache2-mod_nss	• SUSE Linux Enterprise Server 11 SP4	s390x	Sep 16 2016	
moderate	Security update for apache2-mod_nss	• SUSE Linux Enterprise Server 11 SP4 More	ppc64	Sep 16 2016	
moderate	Security update for apache2-mod_nss	• SUSE Linux Enterprise Server 11 SP4	ia64	Sep 16 2016	

 Load more results
10/1890

Patch Finder

Patch: **Security update for openssl** [Start a new search](#)

Description

Details

This update of openssl fixes the following security issues:

- CVE-2015-4000 (bsc#931698)
- * The Logjam Attack / weakdh.org
- * reject connections with DH parameters shorter than 1024 bits
- * generates 2048-bit DH parameters by default
- CVE-2015-1788 (bsc#934487)
- * Malformed ECParameters causes infinite loop
- CVE-2015-1789 (bsc#934489)
- * Exploitable out-of-bounds read in X509_cmp_time
- CVE-2015-1790 (bsc#934491)
- * PKCS7 crash with missing EnvelopedContent
- CVE-2015-1792 (bsc#934493)
- * CMS verify infinite loop with unknown hash function
- CVE-2015-1791 (bsc#933911)
- * race condition in NewSessionTicket
- CVE-2015-3216 (bsc#933898)
- * Crash in sslsley_rand_bytes due to locking regression
- fix a timing side channel in RSA decryption (bsc#929678)

References

Bugzilla [934493](#), [934491](#), [929678](#), [934487](#), [933898](#), [934489](#), [931698](#), [926597](#), [933911](#)
CVE [CVE-2015-4000](#), [CVE-2015-3216](#), [CVE-2015-1792](#), [CVE-2015-1791](#), [CVE-2015-1790](#), [CVE-2015-1788](#), [CVE-2015-1789](#)





Severity

important

Product(s) and Architecture

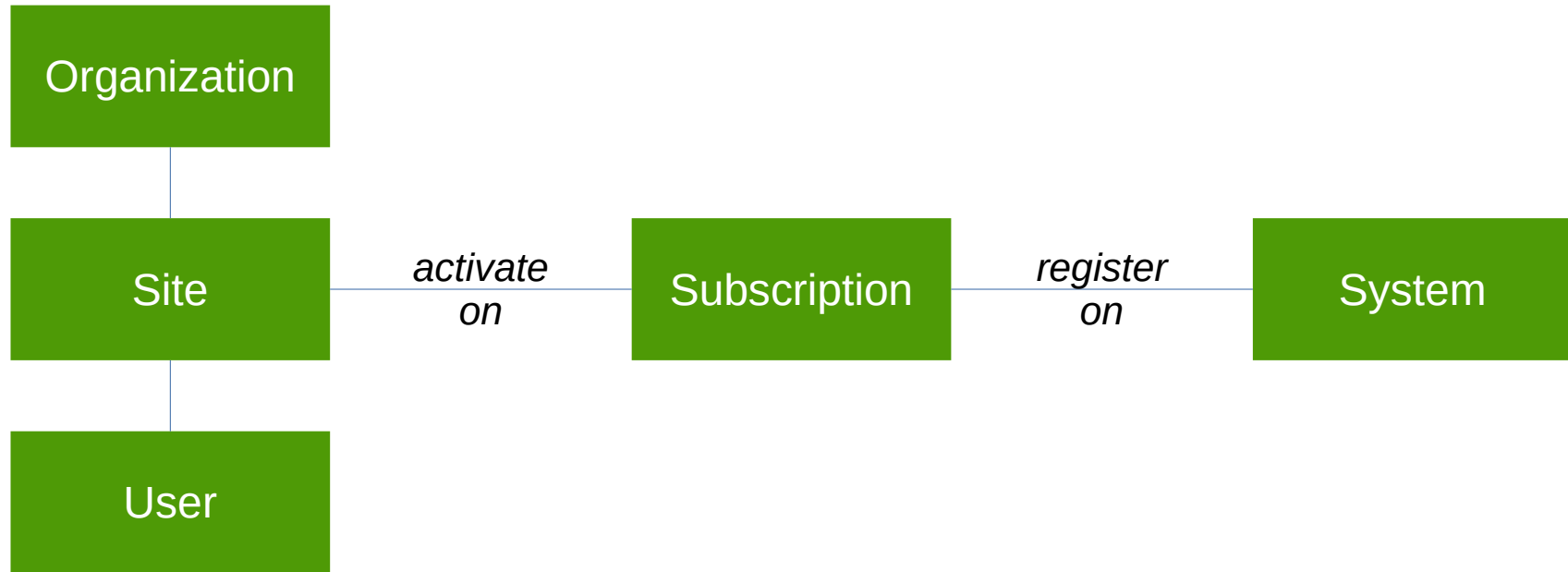
SUSE Linux Enterprise Server 12 x86_64
SUSE Linux Enterprise Server for SAP Applications 12 x86_64

List of updated packages

Package name	Download
libopenssl1_0_0-1.0.1i-25.1.x86_64.rpm	
libopenssl1_0_0-32bit-1.0.1i-25.1.x86_64.rpm	
libopenssl1_0_0-hmac-1.0.1i-25.1.x86_64.rpm	
libopenssl1_0_0-hmac-32bit-1.0.1i-25.1.x86_64.rpm	

Customer Management

Assists our Support / Customer Resolution / ... teams in assisting you



Looking ahead

Disclaimer

- **The following features are subject to change**
- **Your feedback will be one reason to change**
- **Order does not imply priority**

Features

PatchFinder improvements

- Notification functionality
- Integration with System Registration
- Subscription-aware search

Features

Support request improvements

- Better Knowledge-Base integration
- Easier handling of attachments

Features

Package Lists

- Module
- Version history
- Architecture
- Dependencies

Features

Evaluation Download improvements

- Streamlined process
- Better integration

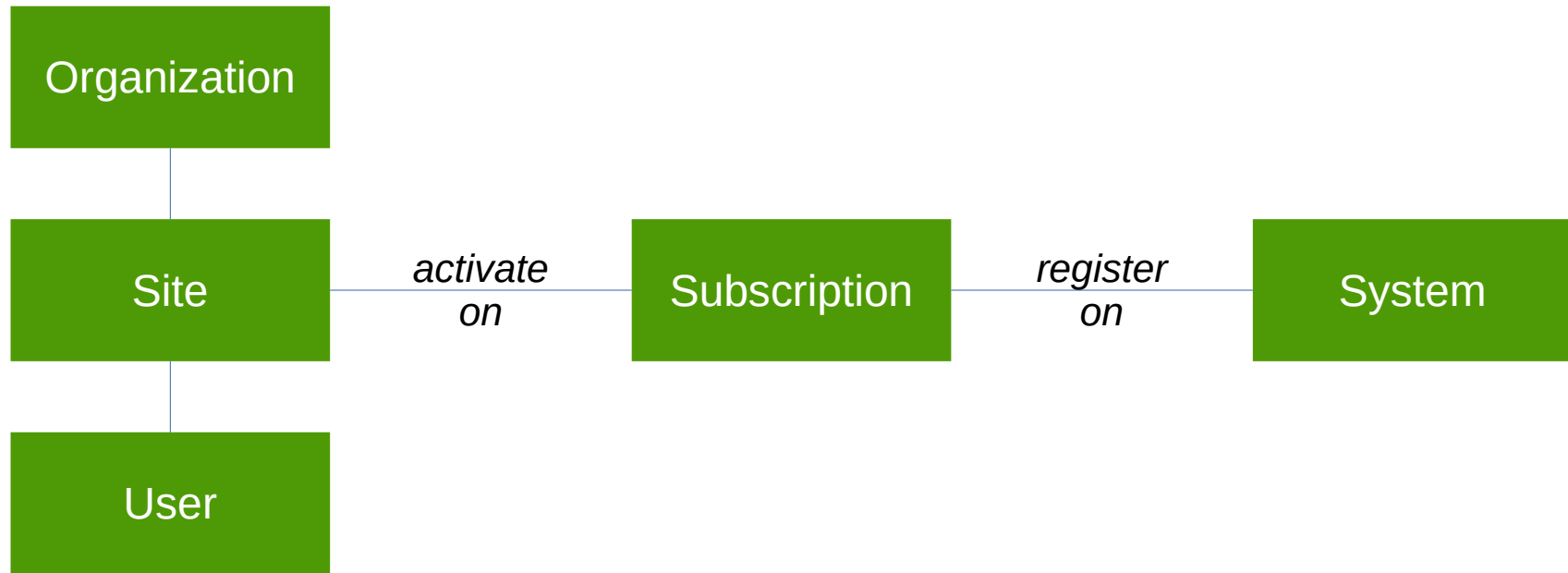
Features

Partner registration key activation

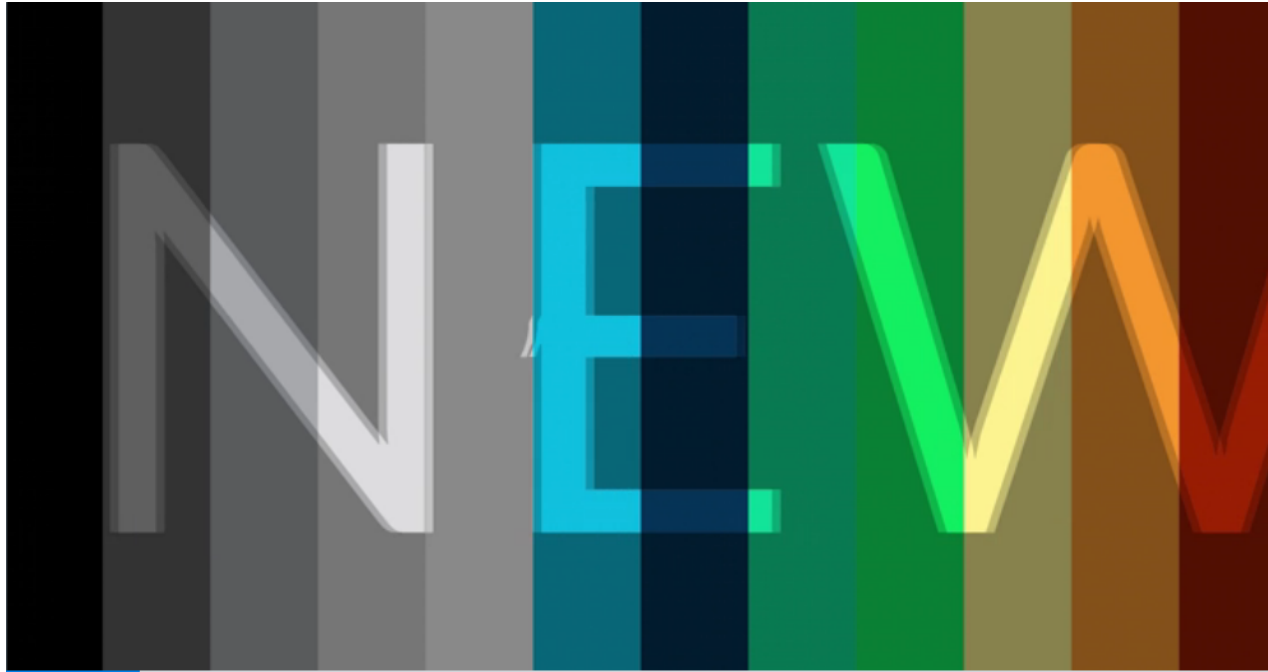
- No more “Lost Keys”
- No more “One key per system” activations
- No more “Wrong organization” activations
- No more missed expiration dates

Features

Partner registration key activation



New UI

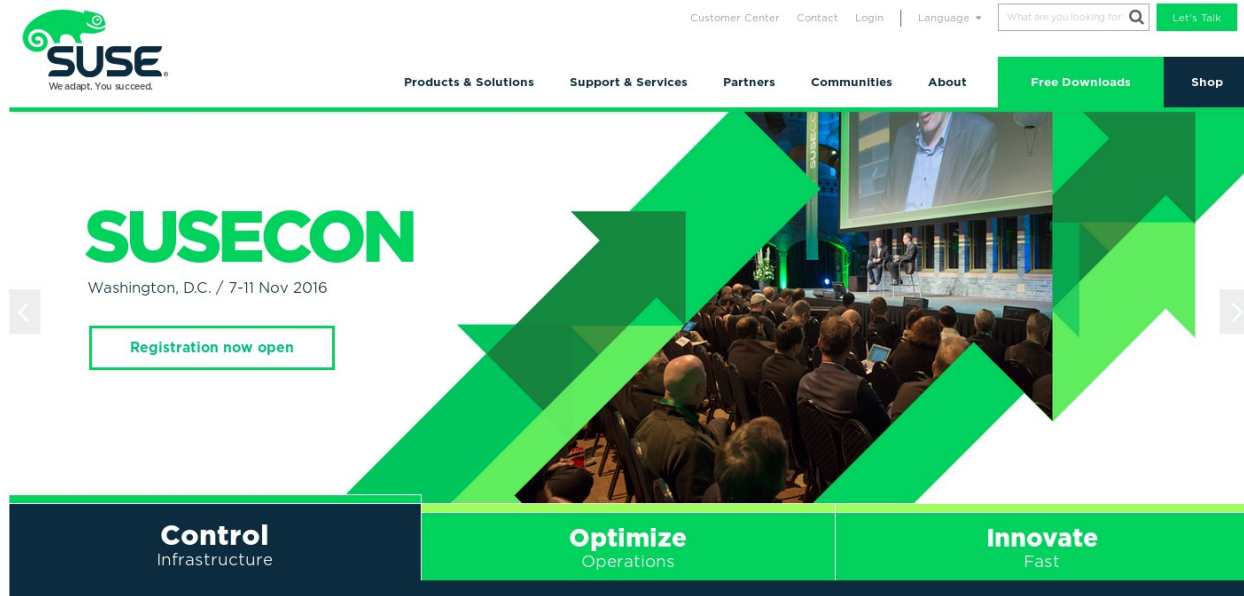


→ See video (Thanks to Cynthia & Manuele)

New UI

Motivation

- New suse.com design
- Site-aware navigation
- Contextual help
- Contextual feedback



Discussion

Discussion

Questions?

Feedback?

Suggestions?

Thank you!

... and see you at SUSECON 17!



We adapt. You succeed.