

SUSE Delivers Exceptional Customer Support

Adopt and manage enterprise-grade, open source solutions with a global partner that is always on, experienced and treats you like family.



90%

of customers

were satisfied with the support they received from their SUSE Customer Support Engineer.



2/3

of customers

gave SUSE Customer Support Engineers the highest score! *That's no surprise with an average tenure of more than a decade.*



79%

of enterprises

believe that technical support is important when rolling out open source projects.*



82%

of customers

were satisfied with SUSE product quality.

Source: Worldwide SUSE internal surveys following closed Service Requests from May 2018 – April 2019 with Satisfied and Very Satisfied responses.

* 2018 SUSE Brand Services Survey