



SUSE[®] Academic Program

Guide



Welcome to the SUSE Academic Program

Applicable for Schools, Colleges, Universities, Academic Hospitals, Non-profit Museums and Libraries*, the SUSE Academic Program supports several levels of engagement:

- **Get Trained**—training materials for certified Linux and other SUSE certified courses, both for trainers and students.
- **Teach SUSE**—campus use of training materials for student education by faculty and staff.
- **Use SUSE**—a highly beneficial buying program that allows participants to purchase SUSE products at the right level of support, including special products and terms and conditions only available and priced for Academic institutions.
- **Develop on SUSE**—access to tools and products for use in lab, software development or other education settings.
- **Get Support**—access to the knowledgebase, documentation, forums and support.



Get Trained: Share Open Source Knowledge and Train with the SUSE Academic Training Program

Stay connected with the latest training on Open Source technology such as Linux, OpenStack, Ceph and more.

As part of its objective to share open source knowledge, SUSE offers its curriculum to train students and staff for non-commercial purposes.

Trainer and Student training materials are provided at no cost.

Use SUSE: Academic and School Buying Program

SUSE offers a special buying program for institutes and partners: Volume License Agreement for Education (VLA-ED). This buying program is open to all SUSE Academic and School customers (see Program Eligibility at <https://www.suse.com/licensing/academic/qualify.html>) and is offered via distribution and a reseller-partner of choice.

Other SUSE Academic buying programs might exist in different regions or institutes. The SUSE Academic Program doesn't restrict the use of or participation in such buying programs.

Develop on SUSE:

In addition to training material, SUSE provides free access to development tools and other SUSE Open Source tools for software development:

- [Running all evaluation ISOs for educational/lab purposes](#)
- [SUSE Software Development Kit](#)
- [Technical discussion forums](#)

Educational Lab Use of Products. Most SUSE Products are made available unsupported and at no cost solely for the institute's internal use:

- a) [Assisting in the education of students](#)
- b) [Educational research with students](#)
- c) [Developing upon and trying out the Licensor's software by students](#)

The software products made available under this section for lab use are identified and available as "evaluation" subscriptions as part of the SUSE Academic Intranet.

Get Support: Academic Additional Bundled Support Offer

As part of your subscription, SUSE products come with additional entitlements that allow you to optimize your time and resources by providing direct access to all enhancements, service packs and new versions.

Exclusively for School and/or Academic use, SUSE offers SUSE Enterprise Linux with Self Support. This is only available to qualifying institutes (<https://www.suse.com/licensing/academic/qualify/>).

Available configurations:

- [SUSE Linux Enterprise Server for Education Usage, x86 & x86-64, 1-2 Sockets or 1-2 Virtual Machines, Self-Support Subscription, 1 Year](#)
- [SUSE Linux Enterprise Server for Education Usage, x86 & x86-64, 1-2 Sockets with Unlimited Virtual Machines, Self-Support Subscription, 1 Year](#)
- [SUSE Linux Enterprise Server for Education Usage, x86 & x86-64, 1-2 Sockets or 1-2 Virtual Machines, with Life-cycle Management, Self-Support, 1 Year](#)
- [SUSE Linux Enterprise Server for Education Usage, x86 & x86-64, 1-2 Sockets with Unlimited Virtual Machines, with Life-cycle Management, Self-Support, 1 Year](#)
- [SUSE Linux Enterprise Desktop, x86 & x86-64, 1 Instance, Basic Subscription, with Life-cycle Management, 1 Year](#)

With a Self-support subscription, you have direct access to SUSE Customer Center; you also have easy, direct access to security patches and other product improvements.

The inclusion of Life-cycle Management gives a simple but effective add-on that allows you (among other things) to automate updates, manage configurations, and provide regulatory compliance capabilities for patch and update levels in combination with SUSE Manager.

In addition to Self-support for Academic use, all SUSE products are also available with either Standard or Priority support. With this support level, you have direct access to SUSE support engineers that can help you overcome technical issues that might occur in your SUSE product setup or deployment. Our direct relationship with all major hardware and software vendors and integrated support escalation processes allow us to work together on any technical issues that might be a combination of hardware, operating system and workloads.

Additional Bundle Support

Participating in the Academic program and having more than 50 SUSE Linux Enterprise Server licenses comes with several additional “bundle” entitlements:

1. Manage “Other Linux” with SUSE Manager.

If the institute decides to use SUSE Linux Enterprise Server with Life-cycle Management and purchases SUSE Manager (via VLA-ED program), the customer is entitled to use SUSE Manager to manage “other” Linux Distributions such as CentOS, OpenSUSE, and so forth, for up to 25% of the number of purchased SUSE Servers. However, SUSE Manager and SUSE Life-cycle Management are unsupported for those “other” Linux installations (SUSE Socket Count Applies).

2. Server Deployment Protection.

Because it is not always easy on a campus to manage the total number of purchased servers in a dynamic and changing environment, this entitlement allows you to temporarily deploy one server (Socket Pair or 2 VMs) that is under valid subscription twice (2x). This allows for a simple, flexible and testable migration when a server is “moving house.” Key Point: the setup of the duplication of servers should not be intended as structural or permanent in any way, and should not last longer than 60 days.

3. Service Request (SR) entitlement for Self Support.

Although SUSE Linux Enterprise Server for Education is a Self-support offering, based on the number of Servers (socket pairs) the customer has purchased, they can still “earn” a yearly Service Request entitlement (the ability to log a technical issue/question with SUSE Customer Support). For every 50 Servers (Socket pairs) purchased, the institute receives an entitlement of one (1) SR per year. For example, an institute with 156 SUSE Linux Enterprise Server Self Support for Education servers is entitled to 3 SR per year.



SUSE Academic Program participants will receive regular email updates regarding new plans, changes to courses, events, and so forth.

**If you want to join the program or have questions,
contact your local SUSE representative or email us directly:**

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