

# SUSE Assist: Optimization Services SUSE Linux Enterprise Server Health Check

The SUSE Linux Enterprise Server Health Check offers a great opportunity to make sure your organization is getting the most value from your SUSE Linux Enterprise Server deployments. A well-designed, configured, patched and tuned infrastructure delivers better application performance, is less vulnerable, is easier to maintain and is less expensive to operate in production. SUSE Global Services offers this fixed-cost package as part of our SUSE Assist: Optimization Services.

**Understand the health and performance of your SUSE Linux Enterprise Server environment and optimize the way it is architected and configured. With this short-term, fixed-cost offering, you will address any current issues so that you can avoid problems in the future.**

■ **Consulting Package:**

SUSE Assist: Optimization Services

■ **Duration:**

5 days

■ **Delivery Method:**

3 days on-site delivery; 2 days of remote delivery

■ **Deliverables:**

- + On-site measurement and review of the health of your environment
- + Management Summary Documentation
- + Technical Findings Documentation

■ **Pre-requisite Subscriptions:**

- + SUSE Linux Enterprise Server

**Are your users happy with the performance of their applications?**

Make them happy with a SUSE Assist: Optimization Services Health Check! This service ensures that your SUSE environment is configured optimally to host your Linux applications.

A healthy SUSE Linux Enterprise Server architecture and configuration is critical for a high-performing and effective environment. During the Health Check, we will review server issues, patch compliance, system performance and the overall system setup. We will help you to identify and troubleshoot issues and provide guidance on any recommended changes (both technical and process related) that might be required.

**Engagement Overview**

Solution experts from SUSE Global Services will work with you and your team to analyze a predetermined number of servers to be treated as reference architectures. This analysis will include system requirements, architectural design, configuration, performance, security and patch status. We will also address compliance issues.

After we work with your team to complete the onsite work, we will deliver detailed technical documentation that captures the findings of the health check and any relevant recommendations for change. In addition, you will receive a management summary document that describes the

main points (findings and recommendations) arising from the engagement.

**Target Participants**

To be effective, our team should work with the Linux administrator and managers in your organization who have been given the task to operate and maintain the SUSE Linux Enterprise Server infrastructure. A Linux certification or equivalent knowledge is a plus.

**Benefits**

Get the most of your Linux environment by engaging in a SUSE Assist: Optimization Services engagement for a technical health check. This service offering includes:

- Tool-based checks on your environment to see further and deeper into your environment
- A proactive approach that detects potential issues before they cause disruption
- Benefits from the latest field experience and up-to-date best practices
- The opportunity for knowledge sharing and hands-on skills refresh



**“Because we are now deploying on SUSE Linux Enterprise Server in a standardized, virtualized environment, we can roll out new platforms 70 percent faster.”**

**DANIEL KIRKWOOD**

*Director global hosting infrastructure and operations*  
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Contact us at:  
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