



## SUSE + Microsoft COVID-19 HPC Offer: Frequently Asked Questions

### Overview

SUSE + Microsoft would like to extend this offer to help our existing on premise HPC customers with efforts to battle the COVID-19 virus. Our offer allows customers with typically large HPC on premises installations, to quickly scale additional compute resources using Microsoft Azure and SUSE Linux Enterprise for HPC. In short, we want to help, and we will provide you with our world class operating system and management platform to utilize computing resources with Microsoft Azure to provide you with nearly instant cloud capacity.

### FAQ

- 1. What is SUSE doing about COVID-19 specifically and why?**
  - a. The COVID-19 pandemic has impacted 1.9 million (cases confirmed 4/13) which requires close collaboration across all industry. SUSE's CEO has offered free licenses for SUSE Linux Enterprise Server ([SLES](#)) and Cloud Application Platform ([CAP](#)) via a statement on March 25<sup>th</sup> to help its technology partners race to therapies, cures, research and data modelling etc. [Link](#)
- 2. What is SLES for HPC?**
  - a. SUSE Linux Enterprise Server for High Performance Computing is a highly scalable, high performance, open source operating system designed to utilize the power of parallel computing for modeling, simulation and advanced analytics applications.
- 3. Why SLE for HPC to combat COVID-19?**
  - a. Using high performance parallel computing will achieve the required research and data analysis required to simulate potential therapies and cures for the COVID-19 novel coronavirus. SUSE's offering will support customers, partners and researchers to use technology to achieve possible cures, therapies etc. More information WHO [Link](#)
- 4. How do we engage with SUSE?**
  - a. We engage our customers and partners through talented and exceptional teammates. Working with your Partner or Account Executives, ISV Partner Managers or sales leadership at SUSE, we will help you answer further questions about this offer. If you would like to action this offer, please reach out to your SUSE contact or contact us at [azure@suse.com](mailto:azure@suse.com).
- 5. How long does this offer last?**
  - a. We have planned to provide customers and partners who use this offer until the end of September 2020. We will also review and re-evaluate all engagements at that time. Please work with your SUSE contacts to share progress and any needed support. We are here to help.
- 6. How do we use Azure?**

- a. Microsoft offers new customers an ability to sign up and try its cloud platform for free already [Link](#). Typically a Microsoft login is needed (Hotmail.com, Live.com, Outlook.com or any company alias registered with Microsoft) to access and begin trying general Azure features. More information can be found on this [link](#).
- 7. What about support and resources from Microsoft and/or SUSE?**
- a. Microsoft have global resources with deep HPC domain knowledge that will further help customers with HPC specific workloads. Similarly SUSE's own technical experts in HPC help you today with premise architectures and working with vertical HPC partners and their solutions. More information on SUSE HPC accredited partners can be found [here](#).
- 8. Is this just a sales offer?**
- a. No, SUSE's offer for free SLE HPC OS/Cloud Application Platform are offers to help during this unprecedented pandemic. SUSE has created a cloud offering for High Performance Computing accessed via Microsoft Azure marketplace. We will provide you with a subscription which will allow you, our customers and partners, the ability to run HPC workloads with select partner applications ([link](#)).
- 9. What about the SaaS offering from my partner? Is it available on Azure?**
- a. Start by reviewing Microsoft's Azure landing page for HPC [here](#). As there are many industries and verticals in HPC, please refer to the [section](#) on the same page. Many featured partners have applications that are available today to run on Azure. It will depend on which industry and which partner's application or middleware you use today on premise.
- 10. Is/are my partners' application(s) also included in this offer?**
- a. This offer is from SUSE and limited to SUSE products (SUSE Linux for Enterprise HPC & SUSE Cloud Platform Management). We will be happy to engage with you and your partner to explore further however we do not speak on any other partner's behalf or offer their products or services.

**For further inquiries, please reach out to your SUSE Account Manager, or send us a message at [azure@suse.com](mailto:azure@suse.com).**