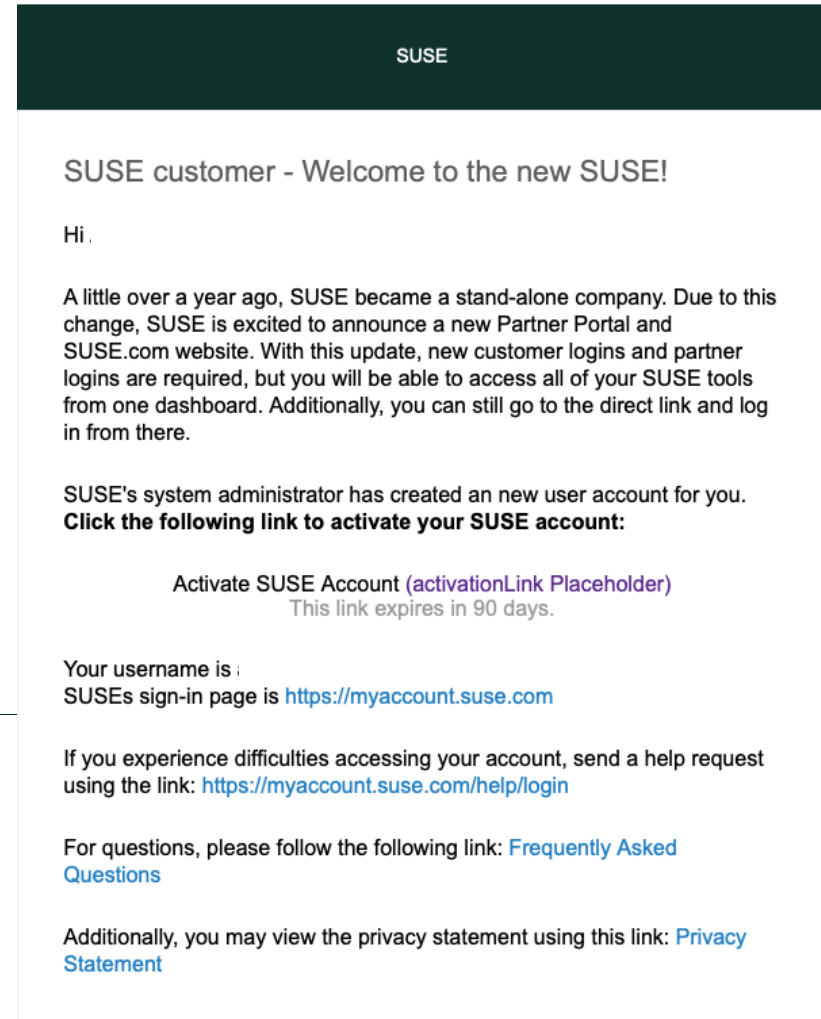


Creating a new SUSE user account, step 01 of 07

- You will receive an email from SUSE asking you to **Activate** your **SUSE account**. Note that the link expires in 90 days. **IMPORTANT: If you think you should have received an email to activate your account, please check your SPAM filter/Junk folder**
 - If you have not logged in since 2018, you will need to create a new account.
- Your username is always your email address (the username is hidden in the example to the left)



Creating a new SUSE user account, step 02 of 07

- Once you click on the “Activate SUSE Account” from the previous step, you will go to <https://myaccount.suse.com/user/welcome>
- You will be asked to provide three things to create your account: a new password, a “forgot password” question/answer and a phone number (to reset password/unlock your account)

https://myaccount.suse.com/user/welcome

SUSE

Welcome to SUSE customer, !
Create your SUSE customer account

Enter new password

Password requirements: at least 12 characters, a lowercase letter, an uppercase letter, no parts of your username, does not include your first name, does not include your last name. Your password cannot be any of your last 4 passwords.

Repeat new password

Choose a forgot password question

What is the food you least liked as a child?

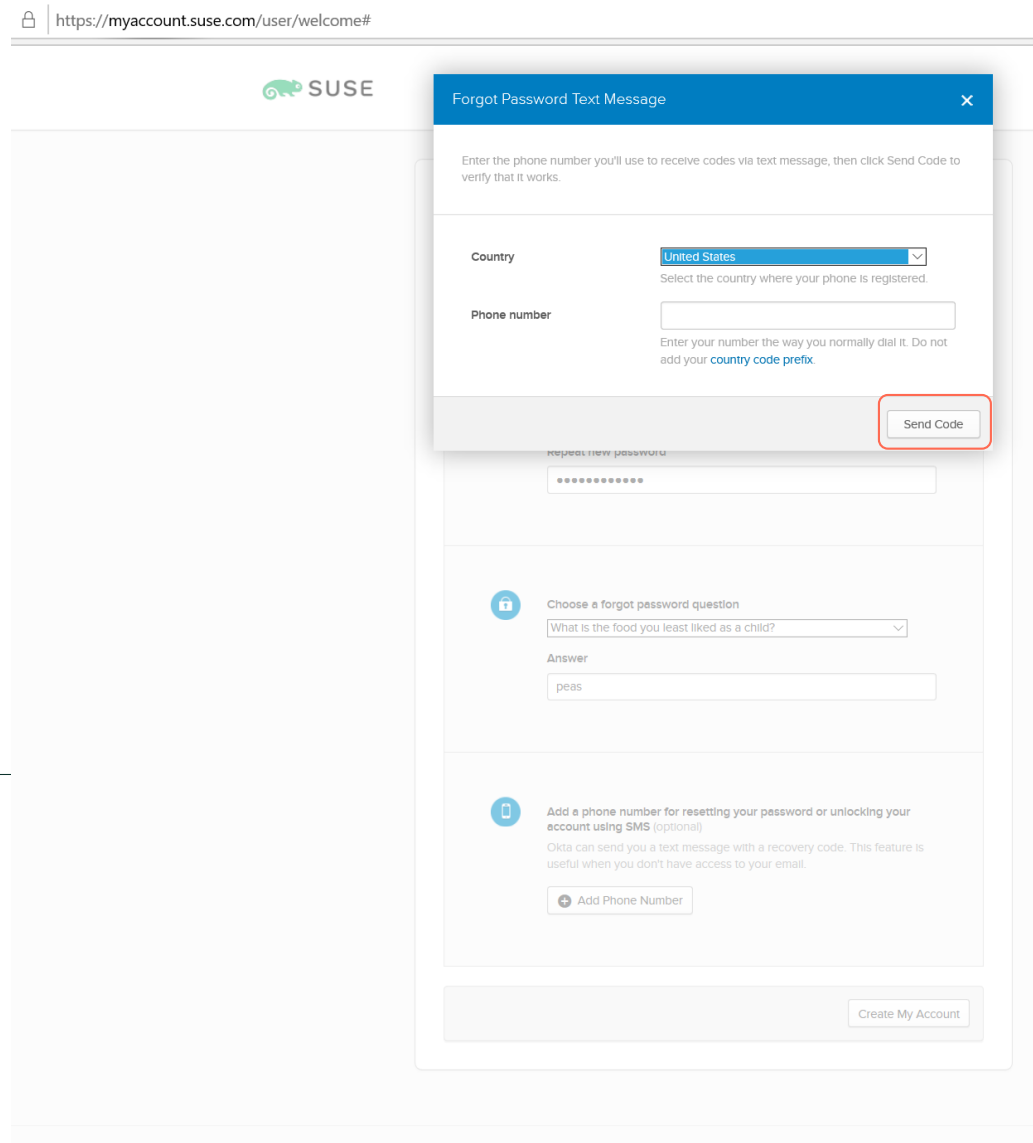
Answer

Add a phone number for resetting your password or unlocking your account using SMS (optional)

Okta can send you a text message with a recovery code. This feature is useful when you don't have access to your email.

Creating a new SUSE user account, step 03 of 07

- When adding your telephone number, type in your number as you would dial it – no need to add your country code.
- Click on the “Send Code” button
- Once you click on the “Send Code” button look for a text message that will read Your SUSE Customer and Partner Account verification code is #####. The code will always be a six-digit number.



Creating a new SUSE user account, step 04 of 07

- Enter the six-digit code that was sent to you via text message to verify

https://myaccount.suse.com/user/welcome#

SUSE

Forgot Password Text Message

Check your phone for the passcode and enter it below. Your message should arrive in less than a minute.

Enter code Verify

Back Done

Password requirements: at least 12 characters, a lowercase letter, an uppercase letter, no parts of your username, does not include your first name, does not include your last name. Your password cannot be any of your last 4 passwords.

Repeat new password
.....

Choose a forgot password question
What is the food you least liked as a child?

Answer
peas

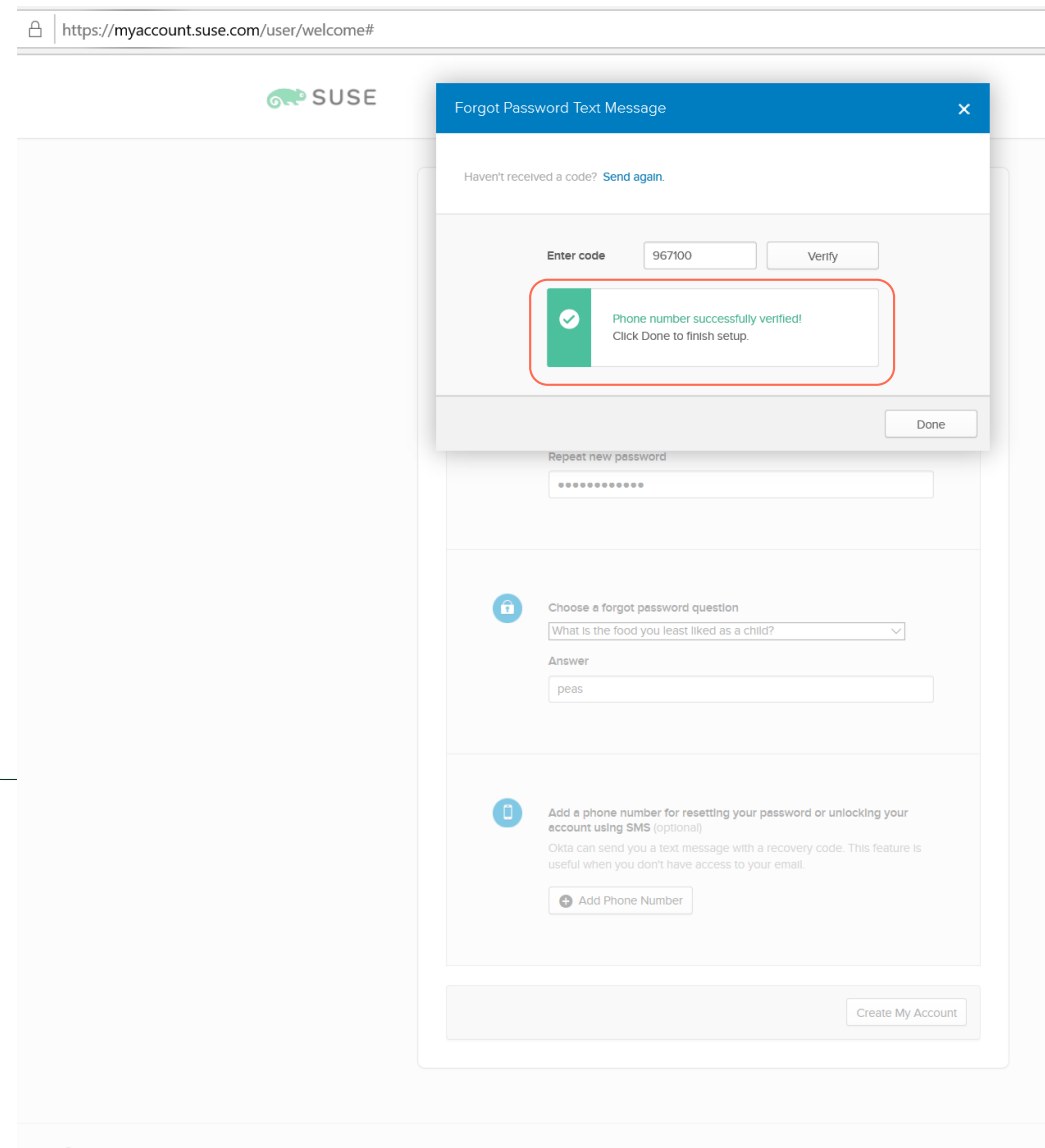
Add a phone number for resetting your password or unlocking your account using SMS (optional)
Okta can send you a text message with a recovery code. This feature is useful when you don't have access to your email.

+ Add Phone Number

Create My Account

Creating a new SUSE user account, step 05 of 07

- Once you verify your number, you will receive a notification that the phone number was verified correctly
- Click on the “Done” button to continue



Creating a new SUSE user account, step 06 of 07

- You will see that your telephone number was successfully verified



Welcome to SUSE customer, !
Create your SUSE customer account

Enter new password

.....

Password requirements: at least 12 characters, a lowercase letter, an uppercase letter, no parts of your username, does not include your first name, does not include your last name. Your password cannot be any of your last 4 passwords.

Repeat new password

.....

Choose a forgot password question

What is the food you least liked as a child? ▾

Answer

peas

Add a phone number for resetting your password or unlocking your account using SMS (optional)

Okta can send you a text message with a recovery code. This feature is useful when you don't have access to your email.

Number successfully verified!

Create My Account

Creating a new SUSE user account, step 07 of 07

You have now successfully created your new SUSE user account and have access to the applications associated with your account (some users may not see all app tiles demonstrated in this example)

